

**KayakChang.com Co, Ltd.**  
**Terms & Conditions**  
**Multi day expedition online booking**

I and all participants I have booked onto this expedition understand that:

**Information provided**

All the information provided during the booking process is correct to the best of my knowledge.

**Remit of responsibility**

The kayak activity I am joining is operated by KayakChang.com Co, Ltd. which is responsible for all aspects of the excursion. The expedition is not operated by nor affiliated in any way with Korlerdluk Co., Ltd or the Amari Emerald Cove Resort. I agree not to hold Korlerdluk Co., Ltd and the Amari Emerald Cove Resort responsible in any way for any accident or damage that may occur during this activity.

**KayakChang.com Co, Ltd.'s duty of care**

Although KayakChang.com Co, Ltd. will do its utmost to fulfill its duty of care I (and all other participants I have booked for) realise that kayaking is an 'assumed risk' 'water contact sport' that may carry attendant risks. I (and all other participants I have booked for) am aware of and accept these risks, and will be responsible for my own actions and involvement whilst on the KayakChang.com Co, Ltd. trip.

**Insurance policy**

KayakChang.com Co, Ltd. offers insurance that covers the kayaking & camping element of the expedition. It **does not** cover extra activities taken during the preparation or rest days such as (but not limited to) elephant trekking or moped/motorbike riding. Our insurance policy **does not** cover personal travel either side of our expedition. We strongly advise that all participants take personal travel insurance along side our policy which covers personal belongings and valuables. We accept no responsibility for any loss or damage to personal property whilst participating in one of our trips, whether on the water or whilst stored in our office. We strongly recommend that only essential items are taken on a trip.

**Minimum age limit**

All participants I have booked are over the age of 14 & any participants under the age of 18 will need to be accompanied by a responsible adult who will sign a 'Limit of liability' disclaimer upon arrival for them.

**Cancellation Policy**

Refunds will only be awarded to participants who cancel 30 days before the start date of their expedition. KayakChang.com Co, Ltd. reserves the right to withhold money to cover any money already outlaid for accommodation, food & transportation costs. KayakChang.com Co, Ltd. reserves the right to withhold all refunds from participants that cancel less than 30 days before the start of their expedition. If the expedition needs to be cancelled or shortened due to inadequate fitness of a participant KayakChang.com Co, Ltd. reserves the right to refuse a refund to that participant. If a participant wishes to finish the expedition early (for a non-medical reason) they will pay for their own transport back to Koh Chang and KayakChang.com Co, Ltd reserves the right to refuse a refund. If KayakChang.com Co, Ltd cancels the expedition for any reason then all participants will receive a full refund. KayakChang.com Co, Ltd. reserves the right to cancel an expedition without notice for any reason.

**Transport**

Only on island transport is provided to & from your resort at the start & end of the expedition & to and from the start point of the expedition. The expedition **does not** cover personal transport during preparation days, rest days or outside the start and finish times of the expedition.

**If you have any questions regarding any of the above information please feel free to contact us before booking.**